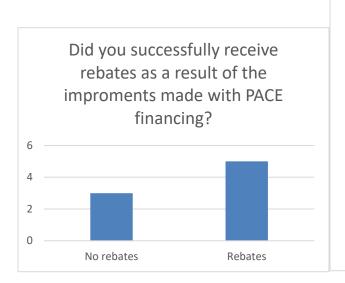


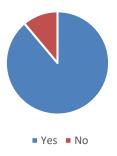
Current PACE Client Surveys

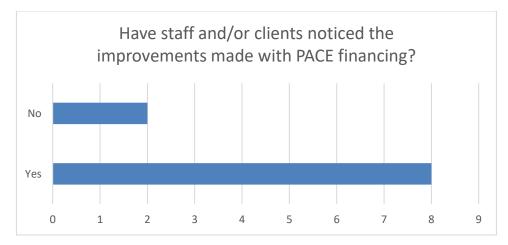
March 2021

11 responded (approximately 1/3)



Do you feel that the energy audit/assessment provided you with valuable information that helped to make an informed decision?







What improvements have staff and/or clients noticed as a result of the PACE project?

- Lighting x2
- Warmer during winter and cooler during summer x2
- Upgrade on equipment
- Energy Efficient Coolers
- Had new lighting installed. LED so no glass bulbs and flat with ceiling level. Brighter and safer.
- Overall tightness of building and improved operating cost

How much money has your PACE project saved you annually? This could include energy, natural gas, water, fuel oil, etc.

- 50-60%
- \$5,000
- \$8,000
- \$800-\$1,500
- \$4,000
- Utility bill for electricity lower over years since put in. Not sure on exact amount.

Most successful part of PACE?

- Lights. One quit working and contractor fixed right away under warranty.
- Better overall lighting
- Ease of receiving funding for common sense projects
- Process was not difficult
- Updated mechanical and electrical system
- Super easy to get everything set up! Payment plan is great.
- Application process
- Ability to expand our services and be much more efficient
- Allowed us to complete the building repairs to open again

Least successful part of PACE?

- Not able to update air conditioning to have a cooler building
- The amount was less than we hoped
- Interest rate on loan
- Surveys and paperwork
- Problems with follow-up service work

Comments about experience with PACE program:

- Good to work with, no surprises, things were prompt and professional
- The staff were helpful
- It worked as expected
- LOVE IT!
- PACE representatives were so easy to work with
- Good program
- Would be nice to hear if other opportunities are available and when and what qualifications are. We have an old inefficient boiler for hear.